



DENVER WATER

1600 West 12th Avenue
Denver, Colorado 80204-3412
303-893-2444

February 19, 2015

Greetings neighbor,

In about one (1) month from the date of this letter, Denver Water will begin a project to replace a water main on Eastman Ave, Newport St - Pontiac St. The project is expected to take about 2 months to complete.

While we make every effort to complete projects within the stated timeframe, crews are subject to being pulled off the job for water emergencies elsewhere in the service area, which can lead to delays in the final completion date.

You will receive more specific details in the coming weeks, but we wanted to take this opportunity to give you advance notice.

Why is this project necessary?

We need to increase our maintenance efforts in order to meet the challenges of our aging infrastructure. A significant portion of our water system was installed during the post-World War II boom years. Some of those pipes are nearing the end of their useful life, and we are increasing replacement to keep up with system maintenance. These projects help reduce the potential for water main breaks, and help to ensure you receive a continuous supply of high-quality water.

What to expect

Denver Water crews will dig up a portion of the street to install the water main, as well as commercial or residential property bordering the street. Residents may have limited parking and driveway access during the excavation, and traffic detours may be in place.

If access to your home or property is required as part of the project, we will contact you to request access and make arrangements. We will also provide a 24-hour notice if a water outage is expected.

While we make every effort to limit the impact to residents, this type of work requires heavy equipment and safety precautions limiting access to the construction area.

Denver Water will take detailed photos or videos of pre-construction landscape so we can restore the landscape to its pre-construction condition at no cost to you.

Stay informed

We encourage you to contact our Customer Care department to update your contact information, which will help ensure you receive the latest updates and project coordination. Please call 303-893-2444 to update your contact information today.

Thank you in advance for your cooperation and understanding!

Sincerely,

Eddie Hernandez
Operations and Maintenance
303-628-6563